



End-of-Sale/End-of-Life Announcement

11/30/2016

This notice serves as an End-of-Sale and End-of-Life announcement for the following products:

First generation SFA14K appliances

The affected part numbers are:

14K00-EDR
14K00-FC32
14K00-FDR
14K00-FDR-12KU
14K72-EDR
14K72-EDR-12KU
14K72E-EDR
14K72E-FDR
14K72-FC32
14K72-FDR
ES14K-EDR
FRU14K-EDR
FRU14KE-EDR
FRU14KE-FBZLK
FRU14KE-FDR
FRU14K-FBZLK
FRU14K-FC32
FRU14K-FDR
GS14K-V4S-EDR

Recommended Transitions:

SFA14KX (second generation) versions

Key Dates:

EOS Announcement: 11/30/2016
EOS (End-of-Sale): 11/30/2016
EOL (End-of-Life): 11/30/2021

EOL Announcement is the date DataDirect Networks (DDN) announces the end of sale and support of a product.

EOS (End-of-Sale) is the last date orders will be accepted for a product for delivery no more than 3 months after the EOS date. When possible, the EOS date will be at least 3 months after the EOL Announcement.

DDN will support with bug fixes until EOL the features supported at the time of the EOL Announcement of the current software release and, unless the current release is a mandatory upgrade, of the previous minor release.



DDN may offer maintenance on products until the EOL date with charges pro-rated if necessary so that maintenance ends no later than the EOL date. DDN may provide a warranty option for RMA service after EOL

EOL (End-of-Life) is the last date DDN will provide support and RMA processing on the product. When possible, the EOL date will be 5 years after EOS.