

End-of-Sale/End-of-Life Announcement

October 30, 2015

This notice serves as an End-of-Sale and End-of-Life announcement for the following products:

Toshiba PM2 SSDs

1.6TB Read Intensive SSD 12Gb/s SAS 4Kn drive, T10 w/ SED and non-SED
800GB Read Intensive SSD 12Gb/s SAS 4Kn drive, T10 w/ SED and non-SED
400GB Read Intensive SSD 12Gb/s SAS 4Kn drive, T10 w/ SED and non-SED

1.6TB Mixed-Use SSD 12Gb/s SAS 4Kn drive, T10 w/ SED and non-SED
800GB Mixed-Use SSD 12Gb/s SAS 4Kn drive, T10 w/ SED and non-SED
400GB Mixed-Use SSD 12Gb/s SAS 4Kn drive, T10 w/ SED and non-SED
200GB Mixed-Use SSD 12Gb/s SAS 4Kn drive, T10 w/ SED and non-SED

400GB Write Intensive SSD 12Gb/s SAS 4Kn drive, T10 w/ SED and non-SED
200GB Write Intensive SSD 12Gb/s SAS 4Kn drive, T10 w/ SED and non-SED

The affected part numbers are:

S07R0160224ETH2	S08R0160224ETH2
S07R0080224ETH2	S08R0080224ETH2
S07R0040224ETH2	S08R0040224ETH2
S07M0160224ETH0	S08M0160224ETH0
S07M0080224ETH0	S08M0080224ETH0
S07M0040224ETH0	S08M0040224ETH0
S07M0020224ETH0	S08M0020224ETH0
S07W0040224ETH1	S08W0040224ETH1
S07W0020224ETH1	S08W0020224ETH1

Recommended Transitions:

Corresponding choices from the SAS SSD 12Gb/s 4Kn

Read-Intensive

1.6TB	S07R0160224NDD4	S08R0160224NDD4
800GB	S07R0080224NDD4	S08R0080224NDD4

Mixed-Use

1.6TB	S07M0160224NDD3	S08M0160224NDD3
800GB	S07M0080224NDD3	S08M0080224NDD3
400GB	S07M0040224NDD3	S08M0040224NDD3

Write-Intensive

400GB	S07W0040224NTH4	S08W0040224NTH4
200GB	S07W0020224NTH4	S08W0020224NTH4

Milestone Dates:

EOS Announcement: 10/30/2015
EOS (End-of-Sale): 12/31/2015
EOL (End-of-Life): 12/31/2020

EOS Announcement (End of Sale Announcement) - This is the date DataDirect Networks announces it intends to discontinue sales of a product. Customers may order the designated product until the End of Sale (EOS) date.

EOS (End of Sale) - This is the last date a customer may order a product for which an EOS Announcement has been made. After this date, DataDirect Networks order management will no longer accept orders. Orders placed before the EOS date can be designated for delivery no more than 3 months after the EOS date.

EOL (End of Life) - This is the last date DataDirect Networks will provide hardware/software support and RMA processing on the product. When possible, the EOL date will be at least 3 years after the EOS date.

Questions

Questions or concerns should be forwarded to Team-Product.Management@ddn.com

End-of-Life Policy

1. DataDirect Networks may place any product into the End of Life (EOL) process via an End-of-Sale Announcement. The EOS Announcement, EOS, and EOL dates will be stated at that time. EOL will typically happen no sooner than 2 years after the first GA availability of the product.
2. Customers may order product until the End of Sale date. When possible, the EOS date will be at least 3 months after the EOS Announcement date.
3. When possible, the EOL date will be at least 5 years from the EOS date. All application features supported on product at the time of the EOS announcement will continue to be supported with bug fixes until the EOL.
4. DataDirect Networks will continue to sell maintenance options on products in the EOL process until the EOL date. When applicable, charges will be pro-rated so that maintenance ends on the EOL date.
5. At its discretion, DataDirect Networks may provide a warranty option for RMA service after EOL.
6. DataDirect Networks will support the current software release and (unless the current release is a mandatory release) the previous minor release. Software fixes will be provided only in the latest release.
7. DataDirect Networks is under no obligation to provide future software releases for EOL products.