

## End-of-Sale/End-of-Life Announcement

November 8, 2010

This notice serves as an End-of-Sale (EOS) announcement for the following products in the DDN storage product family:

- 2TB Low power 3.5" SATA drive module
  - WOS nodes based on this disk drive
- 32GB SLC SSD drive module

### Disk Drives:

The 2TB Low Power SATA disk drive does not meet DDN's criteria for long term data availability. We have seen a higher than expected fallout rate on these drives over time and are no longer offering them for sale effective immediately.

The 32GB SSD drive is small and yields too little usable space to be of significant value.

The DataDirect Networks part numbers affected are:

#### **S2A9900 Qualified 3.5" SATA Drives for 60-bay Drive Enclosure ONLY**

ST360-2000QXA 2TB Low Power 3.5" SATA drive module for 60-slot enclosure, with individual power cycling

#### **S2A9900 Qualified Solid State Disk Drives for 60-bay Drive Enclosure ONLY**

ST360-032DZP 32GB 3.5" SLC Solid State Disk drive module for 60-slot enclosure

### Recommended Transitions

ST360-2000QXP, 2TB 7,200 RPM 3.5" SATA drive module for SS6000 60-slot enclosure, with individual power cycling can be used in place of the 2TB Low Power drive. ST360-064DZP, 64GB SLC Solid State Disk drive in 3.5" module for SS6000 60-slot enclosure can be used in place of the 32GB SSD drive.

### Milestone Dates

End-of-Sale Announcement:	November 8, 2010
End-of-Sale Date:	November 1, 2010
End-of-Life Date:	November 8, 2013

## WOS Nodes:

Two of the existing WOS nodes were based on the discontinued 2TB Low Power SATA drive. Because these drives are now EOS, the WOS nodes that utilize these drives are also EOS.

The DataDirect Networks part numbers affected are:

### High Density WOS6000 (4U-60 Drives) Capacity Nodes

WE-HD-120LP

High Density (4U-60 drive) Web Object Storage Enclosure containing two individual nodes, total of **120TB** of Low Power Capacity, ability to store **2 billion** objects. File Reads Per Second of approximately **4,800** 50KB objects. 4 X Gigabit Ethernet Interface.

### Standard Density WOS1600 (3U-16 Drives) Capacity Nodes

WN-SD-32LP

Standard Density (3U-16 drive) Web Object Storage node, total of **32TB** of Low Power Capacity, ability to store **1 billion** objects. File Reads Per Second of approximately **1,250** 50KB objects.

## Recommended Transitions

The WE-HD-120 can be used in place of the WE-HD-120LP. The WN-SD-32 can be used in place of the WN-SD-32LP.

## Milestone Dates

End-of-Sale Announcement:	November 8, 2010
End-of-Sale Date:	November 1, 2010
End-of-Life Date:	November 8, 2013

## End-of-Life: EOL Policy

### Key Dates

There are three dates associated with the End of Life process of DataDirect Networks products, defined as follows:

**EOS Announcement (End of Sale Announcement)** - This is the date DataDirect Networks announces it intends to discontinue sales of a product. Customers may order the designated product until the End of Sale (EOS) date.

**EOS (End of Sale)** - This is the last date a customer may order a product for which an EOS Announcement has been made. After this date, DataDirect Networks order management will no longer accept orders. The EOS date will be at least 2 months after the EOS Announcement date.

**EOL (End of Life)** - This is the last date DataDirect Networks will provide hardware/software support and RMA processing on the product. The EOL date will be at least 1 year after the EOS date.

### DataDirect Networks End of Life Guidelines

1. DataDirect Networks may place any product into the End of Life (EOL) process. The EOS Announcement, EOS, and EOL dates will be stated at that time. However, EOL will happen no sooner than 2 years after the first GA availability of the product.
2. Customers may order product until the End of Sale date, which will be at least 2 months from the End of Sale Announcement date.
3. Following the EOS dates, DataDirect Networks, at its discretion, will no longer accept orders for the EOS product(s). The EOL date will be at least 1 year from the EOS date. All application features supported on product at the time of the EOS announcement will continue to be supported with bug fixes until the EOL. New application features that are released after the EOS announcement will only be supported at DataDirect Networks' discretion.
4. DataDirect Networks will continue to sell maintenance options on products in the EOL process until the EOL date. When applicable, charges will be pro-rated so that maintenance ends on the EOL date.
5. At its discretion, DataDirect Networks may provide a warranty option for TAC and RMA service for up to 7 additional years after EOL.
6. DataDirect Networks is under no obligation to provide future software releases for EOL products.