

## End-of-Sale/End-of-Life Announcement

November 8, 2010

This notice serves as an End-of-Sale (EOS) announcement for the following products in the DDN storage product family:

- 24-bay, 3Gb/s 2.5" SAS Drive Enclosure and FRUs

### 24-bay, 3Gb/s 2.5" SAS Drive Enclosure and FRUs:

The existing 24-bay, 3Gb/s 2.5" Drive Enclosure has been discontinued by the original equipment manufacturer and is no longer available for new sales. This is a retro-active notice.

The DataDirect Networks part numbers affected are:

#### S2A9900 24-bay, 3Gb/s 2.5" SAS Drive Enclosure and FRUs

241-03SA2-NA	Gray 24-Slot Dual-Port SAS enclosure for 2.5" drives (includes power cables, rail kit for rack mounting, and cable management guide), only for S2A9900
KIT-CBL-SAS24	SAS Cable Kit for 24-bay 2.5" enclosures (includes 10 SAS/SAS cables to connect S2A9900 Singlet to 24-bay drive enclosures)
FRU-24S-ENC	Empty Chassis FRU for Gray 24-Slot Dual-Port SAS enclosure for 2.5" drives
FRU-24S-BNK	2.5" Drive Blank for Gray 24-Slot Dual-Port SAS enclosure for 2.5" drives
FRU-24S-IOM	IO Module FRU for Gray 24-Slot Dual-Port SAS enclosure for 2.5" drives
FRU-24S-PSU	Power Supply FRU for Gray 24-Slot Dual-Port SAS enclosure for 2.5" drives
FRU-24S-RLK	Rail Kit FRU for Gray 24-Slot Dual-Port SAS enclosure for 2.5" drives

### Recommended Transitions

DDN is currently pursuing evaluation of a replacement 2U, 24-slot 2.5" disk drive enclosure based on 6Gb/s SAS technology that is very similar to the discontinued unit. While not yet available, it is expected to be available for both S2A9900 and for SFA10000 in Q1, 2011.

### Milestone Dates

End-of-Sale Announcement:	November 8, 2010
End-of-Sale Date:	October 1, 2010
End-of-Life Date:	October 2, 2013

## End-of-Life: EOL Policy

### Key Dates

There are three dates associated with the End of Life process of DataDirect Networks products, defined as follows:

**EOS Announcement (End of Sale Announcement)** - This is the date DataDirect Networks announces it intends to discontinue sales of a product. Customers may order the designated product until the End of Sale (EOS) date.

**EOS (End of Sale)** - This is the last date a customer may order a product for which an EOS Announcement has been made. After this date, DataDirect Networks order management will no longer accept orders. The EOS date will be at least 2 months after the EOS Announcement date.

**EOL (End of Life)** - This is the last date DataDirect Networks will provide hardware/software support and RMA processing on the product. The EOL date will be at least 1 year after the EOS date.

### DataDirect Networks End of Life Guidelines

1. DataDirect Networks may place any product into the End of Life (EOL) process. The EOS Announcement, EOS, and EOL dates will be stated at that time. However, EOL will happen no sooner than 2 years after the first GA availability of the product.
2. Customers may order product until the End of Sale date, which will be at least 2 months from the End of Sale Announcement date.
3. Following the EOS dates, DataDirect Networks, at its discretion, will no longer accept orders for the EOS product(s). The EOL date will be at least 1 year from the EOS date. All application features supported on product at the time of the EOS announcement will continue to be supported with bug fixes until the EOL. New application features that are released after the EOS announcement will only be supported at DataDirect Networks' discretion.
4. DataDirect Networks will continue to sell maintenance options on products in the EOL process until the EOL date. When applicable, charges will be pro-rated so that maintenance ends on the EOL date.
5. At its discretion, DataDirect Networks may provide a warranty option for TAC and RMA service for up to 7 additional years after EOL.
6. DataDirect Networks is under no obligation to provide future software releases for EOL products.