



End-of-Sale/End-of-Life Announcement

Various 3.5" SAS and SATA Disk Drives

End-of-Sale/End-of-Life Announcement

February 11, 2010

This notice serves as an End-of-Sale (EOS) announcement for the following disk drive products in the DDN storage product family:

- 1TB 7,200 RPM 3.5" SAS drive module for 60-slot enclosure, with individual power cycling, S2A9700/9900/6620 and SFA10000
- 500GB and 750GB 7,200 RPM 3.5" SATA drive module for 60-slot enclosure, S2A9700/9900/6620 and SFA10000

Due to unavailability of components (1TB SAS) and discontinuation of product by the manufacturer (500 and 750GB SATA) we must discontinue the sale of these disk drives for the S2A9700/9900/6620 and SFA10000. Final orders for these products must be placed by March 31, 2010.

The DataDirect Networks part numbers affected are:

3.5" SATA Drives for 60-bay Drive Enclosure

| | |
|---------------|---|
| SS360-1000SXP | 1TB 7,200 RPM 3.5" SAS drive module for 60-slot enclosure, with individual power cycling |
| ST360-0750QXP | 750GB 7,200 RPM 3.5" SATA drive module for 60-slot enclosure, with individual power cycling |
| ST360-0500QXP | 500GB 7,200 RPM 3.5" SATA drive module for 60-slot enclosure, with individual power cycling |

Recommended Transitions

For any of the EOS disk drives the recommended replacement is:

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|---------------|---|
| ST360-1000QXP | 1TB 7,200 RPM 3.5" SATA drive module for 60-slot enclosure, with individual power cycling |
|---------------|---|

Milestone Dates

| | |
|---------------------------|-------------------|
| End-of-Sale Announcement: | February 11, 2010 |
| End-of-Sale Date: | March 31, 2010 |
| End-of-Life Date: | March 31, 2011 |

Any concerns you may have regarding this product announcement and phase-out dates should be forwarded to the product management team as soon as possible.



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End-of-Life: EOL Policy

Key Dates

There are three dates associated with the End of Life process of DataDirect Networks products, defined as follows:

EOS Announcement (End of Sale Announcement) - This is the date DataDirect Networks announces it intends to discontinue sales of a product. Customers may order the designated product until the End of Sale (EOS) date.

EOS (End of Sale) - This is the last date a customer may order a product for which an EOS Announcement has been made. After this date, DataDirect Networks order management will no longer accept orders. The EOS date will be at least 2 months after the EOS Announcement date.

EOL (End of Life) - This is the last date DataDirect Networks will provide hardware/software support and RMA processing on the product. The EOL date will be at least 1 year after the EOS date.

DataDirect Networks End of Life Guidelines

1. DataDirect Networks may place any product into the End of Life (EOL) process. The EOS Announcement, EOS, and EOL dates will be stated at that time. However, EOL will happen no sooner than 2 years after the first GA availability of the product.
2. Customers may order product until the End of Sale date, which will be at least 2 months from the End of Sale Announcement date.
3. Following the EOS dates, DataDirect Networks, at its discretion, will no longer accept orders for the EOS product(s). The EOL date will be at least 1 year from the EOS date. All application features supported on product at the time of the EOS announcement will continue to be supported with bug fixes until the EOL. New application features that are released after the EOS announcement will only be supported at DataDirect Networks' discretion.
4. DataDirect Networks will continue to sell maintenance options on products in the EOL process until the EOL date. When applicable, charges will be pro-rated so that maintenance ends on the EOL date.
5. At its discretion, DataDirect Networks may provide a warranty option for TAC and RMA service for up to 7 additional years after EOL.
6. DataDirect Networks is under no obligation to provide future software releases for EOL products.