DataDirect
NETWORKS
INFORMATION IN MOTION

S2A9900 DMAID FEATURE NOTICE

End of Sale notice for the DMAID feature for the S2A9900

CONTACT INFORMATION:

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END-OF-SALE/END-OF-LIFE ANNOUNCEMENT

This notice serves as an End-of- Sale (EOS) announcement for the following feature on the S2A9900 storage appliance:

- DMAID (Dynamic Massive Array of Idle Disks)

The DMAID feature on the S2A9900 with SS6000 disk enclosures requires SATA protocol drives with SATA Active/Active MUXs (AAMUX) to operate – DMAID does not operate with SAS drives, or drives with a SAS Interposer. Additionally, the S2A9900 with SATA AAMUX cannot support and SATA drives over 2TB in capacity. D-MAID is not supported with SS7000 disk enclosures.

The last 2TB SATA drives that were qualified for the S2A9900 with SS6000 disk enclosures went EOS in March, 2012. This leaves ONLY one qualified SATA disk drive that operates with the S2A9900, in SS6000 disk enclosures with an AAMUX: The 1TB SATA ST360-1000QXP.

This drive (ST360-1000QXP) is scheduled to go EOS approximately in December, 2012. Once this drive is EOS there will be no SATA drives available for new sale for the S2A9900 with SS6000 disk enclosures. Thus, there will be no drives that can operate with D-MAID and hence the D-MAID feature will be EOS.

Between now and December 31st, 2012, the only new drive available for existing customers with S2A9900's and SS6000 disk enclosures is the 1TB ST360-1000QXP. (New S2A9900's are sold with SS7000 disk enclosures and hence already do not support D-MAID).

D-MAID expansion on existing systems matching the criteria above will no longer be offered after December 31st, 2012.

The DataDirect Networks part numbers affected are:

Part Number	Description
9900-SLP-600	S2A9900 Dynamic MAID (DMAID) License - up to 600 drives
9900-SLP-1200	S2A9900 Dynamic MAID (DMAID) License - up to 1200 drives
9900-SLP-UPGR	S2A9900 Dynamic MAID (DMAID) Upgrade License - from 600 to 1200 drives

Recommended Transitions

DDN does not currently have a DMAID replacement product – this feature is not currently supported in the SFA line of storage appliances. If customers wish to expand existing S2A9900 appliances with SS6000 enclosures and the DMAID feature, they are encouraged to purchase the current 1TB SATA drive (and additional SS6000 enclosures if needed).

MILESTONE DATES

End-of-Sale Announcement: June 26, 2012

End-of-Sale Date: December 31, 2012

End-of-Life Date: December 31, 2017 (DMAID feature in existing systems will
continue to be supported (Support Desk, Bug Submission/Resolution) to this date however there
will not be any new drives available for purchase past December 31, 2012)

END-OF-LIFE: EOL POLICY

- EOS Announcement (End of Sale Announcement) - This is the date DataDirect Networks
  announces it intends to discontinue sales of a product. Customers may order the
  designated product until the End of Sale (EOS) date.
- EOS (End of Sale) - This is the last date a customer may order a product for which an EOS
  Announcement has been made. After this date, DataDirect Networks order management
  will no longer accept orders. The EOS date will be at least 2 months after the EOS
  Announcement date.
- EOL (End of Life) - This is the last date DataDirect Networks will provide
  hardware/software support and RMA processing on the product. The EOL date will be at
  least 1 year after the EOS date.

DataDirect Networks End of Life Guidelines

1.   DataDirect Networks may place any product into the End of Life (EOL) process. The EOS
Announcement, EOS, and EOL dates will be stated at that time. However, EOL will happen no
sooner than 2 years after the first GA availability of the product.

2.   Customers may order product until the End of Sale date, which will be at least 2 months from
the End of Sale Announcement date.

3.   Following the EOS dates, DataDirect Networks, at its discretion, will no longer accept orders
for the EOS product(s). The EOL date will be at least 1 year from the EOS date. All application
features supported on product at the time of the EOS announcement will continue to be
supported with bug fixes until the EOL. New application features that are released after the EOS
announcement will only be supported at DataDirect Networks' discretion.

4.   DataDirect Networks will continue to sell maintenance options on products in the EOL
process until the EOL date. When applicable, charges will be pro-rated so that maintenance ends
on the EOL date.

5.   At its discretion, DataDirect Networks may provide a warranty option for TAC and RMA service
for up to 7 additional years after EOL.

6.   DataDirect Networks is under no obligation to provide future software releases for EOL
products.