



Quick Start Guide

The DDN Collect Tool is an easy new way to collect and send diagnostics to support. It is easy to install & run; and is supported on most platforms. Compatible with all existing versions of SFA OS, it allows for a simple and straightforward way to gather the necessary files without error. Please contact DDN support regarding questions about usage of this tool.

Follow these simple steps to quickly make use of the tool:

Download the tool

```
wget -o ddn_collect.zip https://www.ddn.com/?wpdmdl=49161
```

Extract the packages

```
tar -zxvf ddncollect-1.5.1.tar.gz
```

Install the tool

```
cd ddncollect-1.5.1; ./install.sh
```

Run the program (CLI user interface)

There are two ways the tool may be utilized – through either a cli menu interface, or through command line. If you'd like to be guided through the steps a convenient menu-based system is available, just simply execute:

```
python ddncollect.py menu
```

Run the program (command line)

Configure the settings (or edit ddntools.conf manually using an editor)

```
python3 ddncollect.py configure
```

Execute data collection

```
python3 ddncollect.py collect
```

Upload (only necessary if auto_upload not set in ddntools.conf)

```
python3 ddncollect.py upload
```

Please refer to the README or the accompanying user guide for additional information.

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