

DataDirectTM

NETWORKS



DDN Responds to “GHOST” Security Vulnerability

Technical Support Bulletin

Revision A3
6 February 2015

1.0 Issue Overview

1.1 Security Issue

The U.S. Computer Emergency Readiness Team (US-CERT) recently published information about a security vulnerability in a commonly used open source software library. Nicknamed “GHOST”, this vulnerability lets attackers take remote control of a system by exploiting the `gethostbyname` function in the GNU C library for Linux and other Unix operating systems. More information about this vulnerability can be found in the [NIST National Vulnerability Database](#).

1.2 Affected Systems

The following DDN products **are** affected by the GHOST security vulnerability:

- SFA™ OS and the platforms that run it (S2A6620, SFA7700, SFA10K®, SFA12K®)
- WOS® Core and the platforms that run it (WOS1600, WOS6000, WOS7000)
- EXAScaler™, GRIDScaler™, NAS Scaler, WOS Access, WOS Access S3, and WOS Cloud
- DirectMon®

The following DDN products **are not** directly affected by GHOST:

- S2A DirectOS and the platforms that run it (S2A9900, S2A9550)
- NAS Access, also known as GRIDScaler CIFS/NFS Gateway (indirect only, through GRIDScaler)
- WOS Bridge (indirect only, through GRIDScaler and WOS Core)

1.3 Statement of Direction

New product releases or patches to recently shipped software and firmware are scheduled for general availability in the first quarter of 2015. [Click here](#) to view our most recent Technical Support Bulletins, or email support-tsb@ddn.com to subscribe and receive email alerts as they become available.

2.0 Contacting DDN Technical Support

Please feel free to contact DDN Technical Support with any questions or concerns. Support can be reached at any time by phone, by email, or on the web.

Telephone

DDN Support Worldwide Directory <http://www.ddn.com/support/contact-support>

Email

Support Email support@ddn.com

Web

Support Portal
Portal Assistance

<https://portal.ddnsupport.com>
webportal.support@ddn.com

Bulletins

Support Bulletins
Bulletin Subscription Requests

<http://www.ddn.com/support/technical-support-bulletins>
support-tsb@ddn.com