

# DirectMON™

## EXAScaler 2.4 and Later Are Not Supported by DirectMON 2.5 and Earlier

### Issue Summary

EXAScaler 2.4, 3.0, and future releases are not compatible with DirectMON 2.5 and earlier. This is due to the replacement of the **pdsh** (Parallel Distributed Shell) utility with **clush** (Cluster Shell) to execute remote parallel shell commands in EXAScaler 2.4. DirectMON 2.5 and earlier use **pdsh**.

### Resolution

This issue will be addressed in a future release of DirectMON.

### Contacting DDN Technical Support

Please contact DDN Technical Support at any time if you have questions or require assistance. Support can be reached by phone, by email, or on the web as listed below.

#### Web

*DDN Community Support Portal  
Portal Assistance*

<https://community.ddn.com/login>  
[webportal.support@ddn.com](mailto:webportal.support@ddn.com)

#### Telephone

*DDN Support Worldwide Directory*

<http://www.ddn.com/support/contact-support>

#### Email

*Support Email*

[support@ddn.com](mailto:support@ddn.com)

**Bulletins**

*Support Bulletins*

*End-of-Life Notices*

*Bulletin Subscription Requests*

<http://www.ddn.com/support/technical-support-bulletins>

<http://www.ddn.com/support/end-of-life-notices>

[support-tsb@ddn.com](mailto:support-tsb@ddn.com)