DirectMon™

DMUtils Licensing Server Decommissioned

Easy Setup Workflow Simplifies Licensing

In 2015, DDN initiated the Easy Setup Workflow project to simplify DirectMon installation and improve the DirectMon user experience.

As part of this initiative, DirectMon 2.3 and later have moved away from a licensing process involving multiple license files to a simpler process based on an activation token. Because it is no longer needed to generate license files, the DMUtils server (dmutils.datadirectnet.com) has been decommissioned.

The new procedure for generating a license activation token from a DirectMon product key is described in the *DirectMon Installation Guide*.

Contacting DDN Technical Support

Please contact DDN Technical Support at any time if you have questions or require assistance. Support can be reached by phone, by email, or on the web as listed below.

Web
DDN Community Support Portal   https://community.ddn.com/login
Portal Assistance   webportal.support@ddn.com

Telephone
DDN Support Worldwide Directory   http://www.ddn.com/support/contact-support

Email
Support Email   support@ddn.com

Bulletins

Support Bulletins	http://www.ddn.com/support/technical-support-bulletins
End-of-Life Notices	http://www.ddn.com/support/end-of-life-notices
Bulletin Subscription Requests	support-tsb@ddn.com