

## Water Cooled Doors End-of-Sale/Transition to Reference Sale Announcement

November 16, 2012

This notice serves as an End-of-Sale (EOS) announcement for all rear door heat exchangers for DDN racks.

### The DDN part numbers affected are:

RDHX-42UBTM  
 RDHX-42UTOP  
 RDHX-45UBTM  
 RDHX-45UTOP  
 RDHX-50UBTM  
 RDHX-50UTOP

Customers requiring these doors should now be referred to the vendor CoolCentric. The contact will be:

Christopher (Chris) Sutton  
 Sales Director for Coolcentric  
[csutton@coolcentric.com](mailto:csutton@coolcentric.com)  
 Mobile: +1 949.933.5926.

### Coolcentric Part Numbers:

These are the Coolcentric part numbers associated with the DDN racks.

Part Numbers	Description	Use with:
RD2WBS-01B	RDHx, Water, Bottom Feed, 600mm W, OEM threaded-hole Hinge and Latch Bracket Kit, 42U, Brass QC	DDN 42U rack
RD2WTS-01B	RDHx, Water, Top Feed, 600mm W, OEM threaded-hole Hinge and Latch Bracket Kit, 42U, Brass QC	DDN 42U rack
RD2WBT-01B	RDHx, Water, Bottom Feed, 600mm W, OEM threaded-hole Hinge and Latch Bracket Kit, 47U, Brass QC)	DDN 50U rack
RD2WBY-00B	RDHx, Water, Bottom Feed, 800mm W, OEM through-hole Hinge and Latch Bracket Kit, 42U, Brass QC	DDN 42U rack

When installing the Coolcentric door the customer will need to hook up to his chilled water supply. For information on choosing the correct hose and planning and installation see the attached documents or [www.coolcentric.com](http://www.coolcentric.com).

### Planning Guide:

<https://ddn.jiveon.com/servlet/JiveServlet/downloadBody/3152-102-1-4652/RDHx%20Planning%20Guide%20Part%20%23%20104780%20Rev%20E.pdf>

### Installation and Maintenance Guide:

<https://ddn.jiveon.com/servlet/JiveServlet/downloadBody/3153-102-1-4653/RDHx%20Installation%20and%20Maintenance%20Guide%20-%20Part%20%23%20112807%20Rev%20A.pdf>

### Door Schematics can also be found on the Community under Certifications:

<https://ddn.jiveon.com/groups/benchmarking-and-certifications>

### Milestone Dates:

End-of-Sale Announcement: October 18, 2012

End-of-Sale Date: October 18, 2012

### End-of-Life: EOL Policy

#### Key Dates

There are three dates associated with the End of Life process of DataDirect Networks products, defined as follows:

**EOS Announcement (End of Sale Announcement)** - This is the date DataDirect Networks announces it intends to discontinue sales of a product. Customers may order the designated product until the End of Sale (EOS) date.

**EOS (End of Sale)** - This is the last date a customer may order a product for which an EOS Announcement has been made. After this date, DataDirect Networks order management will no longer accept orders. The EOS date will be at least 2 months after the EOS Announcement date.

**EOL (End of Life)** - This is the last date DataDirect Networks will provide hardware/software support and RMA processing on the product. The EOL date will be at least 1 year after the EOS date.

### DataDirect Networks End of Life Guidelines

1. DataDirect Networks may place any product into the End of Life (EOL) process. The EOS Announcement, EOS, and EOL dates will be stated at that time. However, EOL will happen no sooner than 2 years after the first GA availability of the product.
2. Customers may order product until the End of Sale date, which will be at least 2 months from the End of Sale Announcement date.
3. Following the EOS dates, DataDirect Networks, at its discretion, will no longer accept orders for the EOS product(s). The EOL date will be at least 1 year from the EOS date. All application features supported on product at the time of the EOS announcement will continue to be supported with bug fixes until the EOL. New application features that are released after the EOS announcement will only be supported at DataDirect Networks' discretion.

4. DataDirect Networks will continue to sell maintenance options on products in the EOL process until the EOL date. When applicable, charges will be pro-rated so that maintenance ends on the EOL date.
5. At its discretion, DataDirect Networks may provide a warranty option for TAC and RMA service for up to seven additional years after EOL.
6. DataDirect Networks is under no obligation to provide future software releases for EOL products.