

GRIDScaler[™]

Change to Update Sequence with GRIDScaler Bridge 1.9.1

Notice of Procedure Change

Effective with GRIDScaler Bridge 1.9.1 and continuing until further notice, the required software update order has been changed for GRIDScaler clusters that incorporate GRIDScaler Bridge for WOS. In these clusters:

- GRIDScaler Bridge should be updated **first** on all Bridge nodes in the cluster.
- The GRIDScaler file system software should be updated **after** GRIDScaler Bridge.

This procedure change is needed to resolve certain dependency conflicts in the update process.

NOTE The *GRIDScaler Bridge 1.9.1 Administration Guide* notes the correct installation sequence. However, the release notes omitted this change in error. The release notes will be corrected to reflect the change.

Affected Products

GRIDScaler Bridge 1.9.1 and future versions should observe the new installation sequence.

Contacting DDN Technical Support

Please contact DDN Technical Support at any time if you have questions or require assistance. Support can be reached by phone, by email, or on the web as listed below.

Web

*DDN Community Support Portal
Portal Assistance*

<https://community.ddn.com/login>
webportal.support@ddn.com

Telephone

DDN Support Worldwide Directory

<http://www.ddn.com/support/contact-support>

Email

Support Email

support@ddn.com

Bulletins

Support Bulletins

End-of-Life Notices

Bulletin Subscription Requests

<http://www.ddn.com/support/technical-support-bulletins>

<http://www.ddn.com/support/end-of-life-notices>

support-tsb@ddn.com