GRIDScaler™

cNFS Issue Creating Virtual IP Addresses

Issue Summary
Spectrum Scale versions 4.2.3.1, 4.2.3.2, and 4.2.3.3 experience an issue that prevents cNFS from creating a virtual IP alias. The alias appears to cNFS to already be in use when in fact it is not.

Affected Systems
GRIDScaler 4.2.0 ships with Spectrum Scale 4.2.3.0, which is not affected by this issue. However:

- If you have upgraded Spectrum Scale to version **4.2.3.1, 4.2.3.2, or 4.2.3.3** after installing GRIDScaler 4.2.0, your system is affected by this issue.

- If you have upgraded to Spectrum Scale **4.2.3.4** — which is a mandatory upgrade for other reasons (see DDN Technical Support Bulletin SPT-TSB-0083) — this issue has been fixed and your system is not affected.

Resolution
This issue is resolved in GRIDScaler 4.2.0 by application of the Spectrum Scale 4.2.3.4 PTF.

Contacting DDN Technical Support
Please contact DDN Technical Support at any time if you have questions or require assistance. Support can be reached by phone, by email, or on the web as listed below.
Web
DDN Community Support Portal  https://community.ddn.com/login
Portal Assistance  webportal.support@ddn.com

Telephone
DDN Support Worldwide Directory  http://www.ddn.com/support/contact-support

Email
Support Email  support@ddn.com

Bulletins
Support Bulletins  http://www.ddn.com/support/technical-support-bulletins
Bulletin Subscription Requests  support-tsb@ddn.com