

GRIDScaler[™]

cNFS Issue Creating Virtual IP Addresses

Issue Summary

Spectrum Scale versions 4.2.3.1, 4.2.3.2, and 4.2.3.3 experience an issue that prevents cNFS from creating a virtual IP alias. The alias appears to cNFS to already be in use when in fact it is not.

Affected Systems

GRIDScaler 4.2.0 ships with Spectrum Scale 4.2.3.0, which is **not** affected by this issue. However:

- ***If you have upgraded Spectrum Scale to version 4.2.3.1, 4.2.3.2, or 4.2.3.3*** after installing GRIDScaler 4.2.0, your system ***is*** affected by this issue.
- ***If you have upgraded to Spectrum Scale 4.2.3.4*** — which is a mandatory upgrade for other reasons (see DDN Technical Support Bulletin SPT-TSB-0083) — this issue has been fixed and your system is ***not*** affected.

Resolution

This issue is resolved in GRIDScaler 4.2.0 by application of the Spectrum Scale 4.2.3.4 PTF.

Contacting DDN Technical Support

Please contact DDN Technical Support at any time if you have questions or require assistance. Support can be reached by phone, by email, or on the web as listed below.

Web

DDN Community Support Portal
Portal Assistance

<https://community.ddn.com/login>
webportal.support@ddn.com

Telephone

DDN Support Worldwide Directory

<http://www.ddn.com/support/contact-support>

Email

Support Email

support@ddn.com

Bulletins

Support Bulletins

End-of-Life Notices

Bulletin Subscription Requests

<http://www.ddn.com/support/technical-support-bulletins>

<http://www.ddn.com/support/end-of-life-notices>

support-tsb@ddn.com