

GRIDScaler™

Open SUSE 4.x Supported on cNFS Using NFSv4 Only

Statement of Support

GRIDScaler clients running Open SUSE version 4.0 or higher are supported on cNFS **only** when connected using the NFSv4 protocol. NFSv3 is **not** supported by DDN in this environment.

Affected Systems

All versions of GRIDScaler are affected by this policy.

Contacting DDN Technical Support

Please contact DDN Technical Support at any time if you have questions or require assistance. Support can be reached by phone, by email, or on the web as listed below.

Web

*DDN Community Support Portal
Portal Assistance*

<https://community.ddn.com/login>
webportal.support@ddn.com

Telephone

DDN Support Worldwide Directory

<http://www.ddn.com/support/contact-support>

Email

Support Email

support@ddn.com

Bulletins

Support Bulletins

End-of-Life Notices

Bulletin Subscription Requests

<http://www.ddn.com/support/technical-support-bulletins>

<http://www.ddn.com/support/end-of-life-notices>

support-tsb@ddn.com