

# IME 1.4.1.3 Data Issue with CentOS 7.9



**ALERT!** *IME 1.4.1.3 Server code running under CentOS 7.9 may put customer data at risk.*

## Issue Summary

Due to a problem with the NVMe driver package, IME 1.4.1.3 Server does not work properly with CentOS 7.9. A routine used by IME was removed from the version of `libfabric` bundled with CentOS 7.9, and failure of the call to that routine may put customer data at risk.

## Affected Products

Only IME 1.4.1.3 software is affected by this issue.

## Resolution

A hotfix is available to resolve this issue.

**ALERT!** *Contact DDN Support before installing IME 1.4.1.3.* Your Technical Support Engineer will determine whether a hotfix is required prior to installation, and will provide that hotfix if it is needed.

## Contacting DDN Technical Support

Please contact DDN Technical Support at any time if you have questions or need assistance. Support can be reached online, by email, or by phone as listed below.

### Web

*DDN Community Support Portal  
Portal Assistance*

<https://community.ddn.com/login>  
[webportal.support@ddn.com](mailto:webportal.support@ddn.com)

### Email

*Support Email*

[support@ddn.com](mailto:support@ddn.com)

### Telephone

*DDN Support Worldwide Directory*

<https://www.ddn.com/support/global-services-overview/>

**Bulletins & Notices**

*Support Bulletins*

*End-of-Life Notices*

*Release Notes*

*Subscription Requests*

<http://www.ddn.com/support/technical-support-bulletins>

<http://www.ddn.com/support/end-of-life-notices>

<https://community.ddn.com/login>

[support-tsb@ddn.com](mailto:support-tsb@ddn.com)