



LIMITED WARRANTY STATEMENT

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The repair or replacement of the product does not include any labor or other costs related thereto. When returning a product, the purchaser must prepay shipping charges and the purchaser assumes the risk of loss during shipment. The obligations of DDN hereunder are conditioned upon the return of the product in accordance with the DDN then-current Return Material Authorization (“RMA”) procedures. The purchaser may request information on how to obtain warranty service by contacting an authorized reseller or by email to DDN’s Warranty Service Department at support@ddn.com. Repair or replacement of the defective product or parts shall not extend the warranty period. You will be required to return defective parts to DDN. When a product or part is replaced or a refund provided, any replacement item becomes your property and the replaced or refunded item becomes DDN’s property. During warranty service it is possible that the contents of the product’s storage media will be lost, replaced, or reformatted. In such an event, DDN is not responsible for any loss of software programs, data, or other information contained on the storage media or any other part of the product. Following warranty service, you will be responsible for reinstalling all software programs, data, and information. Recovery and reinstallation of software programs, data, and information are not covered under this warranty.

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