



# End-of-Sale/End-of-Life Announcement

## All Remaining S2A9550 Disk Drive Modules

### End-of-Sale/End-of-Life Announcement

October 7, 2009

This notice serves as an End-of-Sale (EOS) announcement for the following products. It applies to S2A9550 storage product family only.

- Seagate Cheetah 15k FC drives used in SFBx016 disk enclosure
- Hitachi Gemini-K SATA drives used in SAB2016 disk enclosure
- Hitachi Gemini-K SATA drives used in SAFxx48 disk enclosure

### Drive Modules

Going forward, 15K RPM Seagate Cheetah FC drive will not be available after December 2009; and Hitachi Gemini-K SATA drives will not be available after November 2009. The DataDirect Networks part numbers affected are:

|              |   |
|--------------|---|
| FLB450GZ5R   | 450GB 15K RPM 4Gb/s FC Blue Drive Module, ROHS  |
| SAB16-500GXR | 500GB 7.2K RPM 3Gb/s SATA Drive Module, ROHS    |
| SABHG750GXR  | 750GB 7.2K RPM 3Gb/s SATA Drive Module, ROHS    |
| SABHG1TBGXR  | 1TB 7.2K RPM 3Gb/s SATA Blue Drive Module, ROHS |
| SAHG500GXR   | 500GB 7.2K RPM 3Gb/s SATA Drive Module, ROHS    |
| SAHG750GXR   | 750GB 7.2K RPM 3Gb/s SATA Drive Module, ROHS    |
| SAHG1TBGXR   | 1TB 7.2K RPM 3Gb/s SATA Drive Module, ROHS      |

### Recommended Transitions

#### For S2A9550 product

S2A9550 is a discontinued product. Its end of sale date was August 11, 2009. With discontinuity of the above mentioned HDDs, there will be no drives available for sale for S2A9550.

### Milestone Dates

FC Disk Drive for SFBx016 Enclosure - FLB450GZ5R

|                           |                                 |
|---------------------------|---------------------------------|
| End-of-Sale Announcement: | October 7 <sup>th</sup> , 2009  |
| End-of-Sale Date:         | December 4 <sup>th</sup> , 2009 |
| End-of-Life Date:         | December 4 <sup>th</sup> , 2010 |

SATA Disk Drive for SAB2016 and SAFxx48 Enclosures



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End-of-Sale Announcement: October 7<sup>th</sup>, 2009  
End-of-Sale Date: November 6<sup>th</sup>, 2009  
End-of-Life Date: November 6<sup>th</sup>, 2010

Please note, for reasons beyond our control the EOS date of S2A9550 SATA disk drive models is less than 2 months following the EOS announcement date. Please place a last time buy order in a timely fashion to avoid any unnecessary delay or product unavailability. Any concerns you may have regarding this product announcement and phase-out dates should be forwarded to the product management team as soon as possible.

Sincerely

Daniel Qu  
Sr. Product Manager  
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## All Remaining S2A9550 Disk Drive Modules

### End-of-Life: EOL Policy

#### Key Dates

There are three dates associated with the End of Life process of DataDirect Networks products, defined as follows:

**EOS Announcement (End of Sale Announcement)** - This is the date DataDirect Networks announces it intends to discontinue sales of a product. Customers may order the designated product until the End of Sale (EOS) date.

**EOS (End of Sale)** - This is the last date a customer may order a product for which an EOS Announcement has been made. After this date, DataDirect Networks order management will no longer accept orders. The EOS date will be at least 2 months after the EOS Announcement date.

**EOL (End of Life)** - This is the last date DataDirect Networks will provide hardware/software support and RMA processing on the product. The EOL date will be at least 1 year after the EOS date.

#### DataDirect Networks End of Life Guidelines

1. DataDirect Networks may place any product into the End of Life (EOL) process. The EOS Announcement, EOS, and EOL dates will be stated at that time. However, EOL will happen no sooner than 2 years after the first GA availability of the product.
2. Customers may order product until the End of Sale date, which will be at least 2 months from the End of Sale Announcement date.
3. Following the EOS dates, DataDirect Networks, at its discretion, will no longer accept orders for the EOS product(s). The EOL date will be at least 1 year from the EOS date. All application features supported on product at the time of the EOS announcement will continue to be supported with bug fixes until the EOL. New application features that are released after the EOS announcement will only be supported at DataDirect Networks' discretion.
4. DataDirect Networks will continue to sell maintenance options on products in the EOL process until the EOL date. When applicable, charges will be pro-rated so that maintenance ends on the EOL date.
5. At its discretion, DataDirect Networks may provide a warranty option for TAC and RMA service for up to 7 additional years after EOL.
6. DataDirect Networks is under no obligation to provide future software releases for EOL products.