

June 11, 2009

SUBJECT: S2A9550 End-of-Sale/End-of-Life Announcement

This notice serves as an End-of-Sale (EOS) announcement for the following products:

- DDN S2A9550 Storage Appliances and Associated Bundles
- DDN SFB FC Disk Enclosures for S2A9550
- DDN 73GB, 146GB and 300GB FC Drives

S2A9550 Silicon Storage Appliance

Y95SF-4F-3-R	S2A9550 Singlet, FC Disk Interface, 2.5GB cache, 4 FC-4 host ports RoHS
Y95SF-2F2I-3R	S2A9550 Singlet, FC Disk Interface, 2.5GB cache, 2 FC-4 + 2 IB-4X host ports RoHS
Y95SF-4I-3-R	S2A9550 Singlet, FC Disk Interface, 2.5GB cache, 4 IB-4X host ports RoHS
Y95DF-4F-3-R	S2A9550 Couplet, FC Disk Interface, 5GB cache, 4 FC-4 host ports RoHS
Y95DF-4I-3-R	S2A9550 Couplet, FC Disk Interface, 5GB cache, 4 IB-4X host ports RoHS
Y95DF-8F-3-R	S2A9550 Couplet, FC Disk Interface, 5GB cache, 8 FC-4 host ports RoHS
Y95DF-8I-3-R	S2A9550 Couplet, FC Disk Interface, 5GB cache, 8 IB-4X host ports RoHS

BLUE 2Gb/s 16 slot Fibre-Channel SFBx016 Disk Enclosures (Drives not included)

SFB4016-R	SF4016 Blue 16-Slot Double Dual-Loop 2Gb/s Fibre-Channel JBOD (2 x 8), ROHS. Order in quantities of 5, 10, or 20 only for S2A8500, S2A9550
SFB2016-R	SF2016 Blue 16-Slot Dual-Loop 2Gb/s Fibre-Channel JBOD (1x16), ROHS. Order in quantities of 5, 10, or 20 only for S2A8500, S2A9550
SAB16-COVER	Drive Module Blue Cover for SFB2016 Enclosure, ROHS

BLUE Fibre-Channel Disk Drive Modules for SFBx016 2Gb Fibre-Channel JBOD

FLB73GZ5R	73GB 15K RPM 15K.5 4Gb/s FC Blue Drive Module, ROHS
FLB146GZ5R	146GB 15K RPM 15K.5 4Gb/s FC Blue Drive Module, ROHS
FLB300GZ5R	300GB 15K RPM 15K.5 4Gb/s FC Blue Drive Module, ROHS

As a reminder, the following part numbers have already seen their end-of-life:

- DataDirect Networks SAFxx48 FC-SATA Disk Enclosures for S2A9550
- DataDirect Networks SFBx016 FC-SATA Disk Enclosures for S2A9550/S2A8550

SATA SAFxx48 48-Slot High-Density Disk Enclosure (SATA Drives Not Included)

SAF4248-R	SAF4248 48-Slot Double Dual Port (2x24 drive) Fibre-Channel to SATA JBOD, ROHS. Order in quantities of 5, 10, or 20 only for S2A9550
SAF2248-R	SAF2248 48-Slot Dual Port (1x48 drive) Fibre-Channel to SATA JBOD, ROHS. Order in quantities of 5, 10, or 20 only for S2A9550

SATA SABxx16 16 slot SATA Disk Enclosure (SATA Drives Not Included)

SAB2016-R	SAB2016 Blue 16-Slot Dual Port Fibre-Channel 2Gb to SATA JBOD, ROHS. Order in quantities of 5, 10, or 20 only for S2A8500 and S2A9550
SAB4216-R	SAB4216 Blue 16-Slot Double Dual Port (2x8 drive) Fibre-Channel 2Gb to SATA JBOD, ROHS. Order in quantities of 5, 10, or 20 only for S2A8500 and S2A9550
SAB16-COVER	Drive Module Blue Cover for SA2016 Enclosure, ROHS

In addition all bundles including the above part numbers will be also affected.

Recommended Transitions

S2A9550 with 48-slot SATA → S2A9700/S2A9900 with 60-slot SAS/SATA enclosure
S2A9550 with 16-slot SATA → S2A9700/S2A9900 with 24-slot SAS enclosure

Milestone Dates for Newly Announced EOL Parts

End-of-Sale Announcement: June 11, 2009
End-of-Sale Date: September 11, 2009
End-of-Life Date: September 11th, 2014

Any concerns you may have regarding this product announcement and phase-out dates should be forwarded to me as soon as possible.

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End-of-Life: EOL Policy

Key Dates

There are four dates associated with the End of Life process of DataDirect Networks products, defined as follows:

EOS Announcement (End of Sale Announcement) - This is the date DataDirect Networks announces it intends to discontinue sales of a product. Customers may order the designated product until the End of Sale (EOS) date.

EOS (End of Sale) - This is the last date a customer may order a product for which an EOS Announcement has been made. After this date, DataDirect Networks order management will no longer accept orders. The EOS date will be at least 3 months after the EOS Announcement date. As of the EOS date, DataDirect Networks will no longer deliver feature enhancements to the product.

EOD (End of Development) – This is the last date DataDirect Networks will conduct development activity on the product including bug fixes. As of the EOD date, DataDirect Networks will only provide technical hardware/software support and RMA processing on the product. The EOD date is six months from the EOS date.

EOL (End of Life) - This is the last date DataDirect Networks will provide hardware/software support and RMA processing on the product. The EOL date is 5 year after the EOS date.

DataDirect Networks End of Life Guidelines

1. DataDirect Networks may place any product into the End of Life (EOL) process. The EOS Announcement, EOS, EOD, and EOL dates will be stated at that time. However, EOS will happen no sooner than 2 years after the first GA availability of the product.
2. Customers may order product until the End of Sale date, which will be at least 6 months from the End of Sale Announcement date.
3. Following the EOS dates, DataDirect Networks, at its discretion, will no longer accept orders for the EOS product(s). The EOL date will be at least 5 years from the EOS date. All application features supported on product at the time of the EOS announcement will continue to be supported with bug fixes until the EOD date. New application features that are released after the EOS announcement will only be supported at DataDirect Networks' discretion.
4. DataDirect Networks will continue to sell maintenance options on products in the EOL process until the EOL date. When applicable, charges will be pro-rated so that maintenance ends on the EOL date.
5. At its discretion, DataDirect Networks may provide a warranty option for TAC and RMA service beyond the EOL date.
6. DataDirect Networks is under no obligation to provide future software releases for EOL products or for products in the EOL process that have passed the EOD date.