

Securing SFA Storage Systems



ALERT! It is the customer's responsibility to properly secure their SFA storage systems against unwanted intrusion or malicious attack.

Statement of Policy

DDN storage equipment is intended for use in a secure environment. Customer security requirements are diverse, and DDN cannot know or protect against all possible security threats. It is the customer's responsibility to ensure that the storage installation meets their needs for protection against unwanted intrusion or malicious attack.

In general, customers should observe the following precautions:

- The storage should be connected to a separate, secure management network. This network should permit no direct client access, no public access, and controlled internet exposure.
- Clients should access the storage indirectly, through connection to an authorized host front end.
- Unneeded network services and network-capable interfaces should be disabled.
- Default storage passwords should be changed at time of installation and periodically thereafter.
- All passwords and encryption keys should be copied to external media and stored in a secure location.

Further Information About SFA Security

For further information about securing your SFA storage system, please refer to Appendix H, "Securing an SFA System Post Installation," in the *SFA OS User Guide*. The *Installation and Configuration Guide* for your specific equipment may also have security recommendations. You can find all SFA documentation online on the [DDN Community Support Portal](#).

Contacting DDN Technical Support

Please contact DDN Technical Support at any time if you have questions or need assistance. Support can be reached by phone, by email, or on the web as listed below.

Web

DDN Community Support Portal
Portal Assistance

<https://community.ddn.com/login>
webportal.support@ddn.com

Telephone

DDN Support Worldwide Directory

<https://www.ddn.com/support/global-services-overview/>

Email

Support Email

support@ddn.com

Bulletins & Notices

Support Bulletins

End-of-Life Notices

Release Notes

Subscription Requests

<http://www.ddn.com/support/technical-support-bulletins>

<http://www.ddn.com/support/end-of-life-notices>

<https://community.ddn.com/login>

support-tsb@ddn.com