SFA OS™

3.0.1.5 Firmware Release

Advance Notification to Customers

SFA OS 3.0.1.5 is a forthcoming cumulative patch release for the SFA OS firmware on all SFA7700, SFA12K, and SFA14K storage platforms, including embedded processing models. This patch includes fixes for the following important issues:

- Spontaneous controller reboots due to oversubscribed cache resources (DE29798)
- Mirror transfers larger than 4 GB could omit some mirror metadata (DE29628, DE29413)
- Cache memory mismatch between controllers after reboot (DE24700, DE27746)
- Network checksum errors during memory pressure condition on SFA14KE VMs (DE29647)
- Position field errors for enclosures on SFA14Ks with 4, 5, or 6 SS8462 enclosures (DE30196)

All fixes provided in previous 3.0.1.x patch releases are also included in SFA OS 3.0.1.5.

If SFA customers can defer their next maintenance upgrade until the release of SFA OS 3.0.1.5, DDN advises them to do so. General availability of this patch is expected by the end of July 2016.

Contacting DDN Technical Support

Please contact DDN Technical Support at any time if you have questions or require assistance. Support can be reached by phone, by email, or on the web as listed below.

Web
DDN Community Support Portal
https://community.ddn.com/login
Portal Assistance
webportal.support@ddn.com
Telephone
DDN Support Worldwide Directory http://www.ddn.com/support/contact-support

Email
Support Email support@ddn.com

Bulletins
Support Bulletins http://www.ddn.com/support/technical-support-bulletins
Bulletin Subscription Requests support-tsb@ddn.com