

SFA OS™

Format Errors in Pools Created with GUI

ALERT! Do **NOT** use the GUI to create storage pools on SFA platforms.

Issue Summary

If multiple SFA storage pools are created using the GUI management agent, the second and subsequent pools created during a session will not be formatted properly. This can result in improper initialization of the parity data for those pools.

The improper formatting may occur with any pool that uses SATA drives (`ASSIGN_POLICY=SATA`). It is *always* seen with RAID 1 pools using SATA drives.

Affected Systems

All SFA OS platforms running SFA OS versions 2.3.0 through 3.0.1.x are affected by this issue.

Workaround

Storage pools should be created with the command line user interface (CLUI), not the GUI.

If the GUI must be used to create storage pools, create **only one pool**, then log out of the session completely before logging in again to create another pool.

Resolution

This issue will be resolved in a forthcoming release of SFA OS. See DE28416 for details.

Contacting DDN Technical Support

Please contact DDN Technical Support at any time if you have questions or require assistance. Support can be reached by phone, by email, or on the web as listed below.

Web

*DDN Community Support Portal
Portal Assistance*

<https://community.ddn.com/login>
webportal.support@ddn.com

Telephone

DDN Support Worldwide Directory

<http://www.ddn.com/support/contact-support>

Email

Support Email

support@ddn.com

Bulletins

Support Bulletins

End-of-Life Notices

Bulletin Subscription Requests

<http://www.ddn.com/support/technical-support-bulletins>

<http://www.ddn.com/support/end-of-life-notices>

support-tsb@ddn.com