

SS14000™

Mandatory Firmware Upgrade to SEP 0142

ALERT! Upgrading the SS14000 SEP firmware to release 0142 is **MANDATORY** on all SFA14K, SFA14KE, ES14K, GS14K, and IME14K platforms.

SEP Firmware Release 0142

The SEP 0142 firmware release is now available for the Storage Expansion Processor (SEP) on all storage appliances in the SFA14K and IME14K product families. These include the SFA14KE, ES14K, and GS14K embedded processing storage arrays. Upgrade to SEP 0142 is **mandatory**.

In addition to SEP firmware, the SEP 0142 code package includes firmware for three CPLDs (complex programmable logic devices) in the SS14000 head disk enclosure.

Please contact DDN Support for assistance with SEP 0142 upgrade planning and to obtain the installation file. The installation file name is **SS14000_0142.DDN**.

Changes in this Release

Enhancements in the SEP 0142 release include a feature to update PSU firmware, faster fan rotation speed settings for cooling, and a new PHY monitor to clear counters at firmware boot-up, reset of the other expansion processor, and hot plug-in of drives.

Fixes in this release address issues with fan module error reporting, power supply data reporting, and SAS buffering for SSDs (solid state drives).

Contacting DDN Technical Support

Please contact DDN Technical Support at any time if you have questions or require assistance. Support can be reached by phone, by email, or on the web as listed below.

Web

*DDN Community Support Portal
Portal Assistance*

<https://community.ddn.com/login>
webportal.support@ddn.com

Telephone

DDN Support Worldwide Directory

<http://www.ddn.com/support/contact-support>

Email

Support Email

support@ddn.com

Bulletins

Support Bulletins

End-of-Life Notices

Bulletin Subscription Requests

<http://www.ddn.com/support/technical-support-bulletins>

<http://www.ddn.com/support/end-of-life-notices>

support-tsb@ddn.com