



End-of-Sale/End-of-Life Announcement

Q1, 2010 Product EOS/EOL Update

End-of-Sale/End-of-Life Announcement

January 26, 2010

This notice serves as an End-of-Sale (EOS) announcement for the following products in the DDN storage product family:

- Black 3U 16-bay 3.5" SAS Drive Enclosure for the S2A9900 (161-03SA4-NA)
 - Associated 16-bay Enclosure System FRUs and Spares
 - SAS 3.5" Disk Drives for the 3U 16-bay Enclosure
- 147GB 15K RPM 3.5" SAS drive for S2A9700/9900/6620 and SFA10000
- EF3010 RAID System with 12 x 146GB SAS 15K Drives
 - 146GB SAS 15K Drive FRU

Black 3U 16-bay 3.5" SAS Drive Enclosure for the S2A9900:

Due to unavailability of components we must discontinue the sale of the 3U 16-bay SAS Drive Enclosure for the S2A9900. This is effective immediately.

The DataDirect Networks part numbers affected are:

S2A9900 16-bay, 3.5" Drive Enclosure, Cables and FRUs	
161-03SA4-NA	Black 16-bay SAS 3.5" drive enclosure - 3U (includes power cables, rail kit for rack mounting, and cable management guide), For S2A9900 only.
FRU-16S-PS	16-bay 3.5" SAS drive enclosure Power Supply FRU
FRU-16S-IOM	16-bay 3.5" SAS drive enclosure IO-Module FRU
SAS16-COVER	Black Drive Blank module for 16-slot 3.5" SAS enclosure. Use to populate empty drive slots.
KIT-CBL-SAS16	SAS Cable Kit for 16-bay enclosure (includes 10 SAS/SAS cables to connect S2A9900 Singlet to 16-bay drive enclosures)
KIT-CBL-DSY16	SAS Daisy Chain Cable Kit to expand from 10 to 20 16-bay drive enclosures
S2A9900 Qualified 3.5" High Performance SAS Drives for 16-bay Enclosure ONLY	
SS316-0147QZ	147GB 15K RPM 3.5" SAS drive module for 16-bay enclosure
SS316-0450QZ	450GB 15K RPM 3.5" SAS drive module for 16-bay enclosure
SS316-0600QZ	600GB 15K RPM 3.5" SAS drive module for 16-bay enclosure

Recommended Transitions

The 3U, 16-bay SAS Drive Enclosure for the S2A9900 Storage System is a discontinued product. Its end of sale date is January 26, 2010. Customers looking for a system with similar features & functionality should consider the 2U, 24-bay 2.5" SAS Disk Drive Enclosure for the S2A9900 (241-03SA2-NA).



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Milestone Dates

End-of-Sale Announcement: January 26, 2010
End-of-Sale Date: January 26, 2010
End-of-Life Date: December 31, 2011

147GB 15K RPM 3.5" SAS drive for S2A9700/9900/6620 and SFA10000:

The Hitachi 147GB SAS 15K drive has been discontinued by the manufacturer. This is effective immediately.

The DataDirect Networks part numbers affected are:

High Performance SAS Drives for 60-bay Drive Enclosure

SS360-0147QZP 147GB 15K RPM 3.5" SAS drive module for 60-slot enclosure, with individual power cycling
SS360-0147QZ 147GB 15K RPM 3.5" SAS drive module for 60-slot enclosure

Recommended Transitions

The smallest available 3.5" SAS 15K drive is 300GB. It is available with power cycling (SS360-0300QZP) and without (SS360-0300QZ).

EF3010 RAID System with 12 x 146GB SAS 15K Drives:

The 146GB drives for this pre-configured RAID system have been discontinued by the manufacturer. This is effective immediately.

The DataDirect Networks part numbers affected are:

EF3010 Bundle Storage Systems

EF3010-12X146 12 x 146GB SAS 15K EF3010 RAID System with dual active/active RAID Controllers, 2G Cache, 4 x FC 4Gb Host Ports & SFPs, (16) Snapshots, SuperCap-Backed Cache, 22.5" - 31" Rackmount Kit

EF3010 Spares

EF3010-146FRU EF3010 146GB SAS 15K Drive FRU



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Recommended Transitions

Customers looking for a system with similar features & functionality should consider the EF3010 Bundle with 450GB SAS 15K drives (EF3010-12X450).

Milestone Dates

End-of-Sale Announcement:	January 26, 2010
End-of-Sale Date:	January 26, 2010
End-of-Life Date:	December 31, 2011

Any concerns you may have regarding this product announcement and phase-out dates should be forwarded to the product management team as soon as possible.



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End-of-Life: EOL Policy

Key Dates

There are three dates associated with the End of Life process of DataDirect Networks products, defined as follows:

EOS Announcement (End of Sale Announcement) - This is the date DataDirect Networks announces it intends to discontinue sales of a product. Customers may order the designated product until the End of Sale (EOS) date.

EOS (End of Sale) - This is the last date a customer may order a product for which an EOS Announcement has been made. After this date, DataDirect Networks order management will no longer accept orders. The EOS date will be at least 2 months after the EOS Announcement date.

EOL (End of Life) - This is the last date DataDirect Networks will provide hardware/software support and RMA processing on the product. The EOL date will be at least 1 year after the EOS date.

DataDirect Networks End of Life Guidelines

1. DataDirect Networks may place any product into the End of Life (EOL) process. The EOS Announcement, EOS, and EOL dates will be stated at that time. However, EOL will happen no sooner than 2 years after the first GA availability of the product.
2. Customers may order product until the End of Sale date, which will be at least 2 months from the End of Sale Announcement date.
3. Following the EOS dates, DataDirect Networks, at its discretion, will no longer accept orders for the EOS product(s). The EOL date will be at least 1 year from the EOS date. All application features supported on product at the time of the EOS announcement will continue to be supported with bug fixes until the EOL. New application features that are released after the EOS announcement will only be supported at DataDirect Networks' discretion.
4. DataDirect Networks will continue to sell maintenance options on products in the EOL process until the EOL date. When applicable, charges will be pro-rated so that maintenance ends on the EOL date.
5. At its discretion, DataDirect Networks may provide a warranty option for TAC and RMA service for up to 7 additional years after EOL.
6. DataDirect Networks is under no obligation to provide future software releases for EOL products.