

DirectMON™

GRIDScaler 4.x Is Not Supported by DirectMON 2.5 and Earlier

Issue Summary

GRIDScaler 4.0, 4.1, and future releases in the 4.x series are not compatible with DirectMON 2.5 and earlier. This is due to the incorporation of RHEL/CentOS 7 in GRIDScaler 4.0 to replace RHEL/CentOS 6. DirectMON requires the **pdsh** (Parallel Distributed Shell) utility to execute remote parallel shell commands, but RHEL/CentOS 7 replaced **pdsh** with **clush** (Cluster Shell).

Please note that the Product Compatibility Matrix in the **GRIDScaler 4.0 release notes are incorrect** concerning compatible DirectMON versions. The release notes for GRIDScaler 4.1 correctly states the incompatibility between DirectMON and GRIDScaler. The DirectMon 2.4 and 2.5 release notes are also correct when they list compatible versions of GRIDScaler no higher than 3.2.x.

Resolution

This issue will be addressed in a future release of DirectMON.

Contacting DDN Technical Support

Please contact DDN Technical Support at any time if you have questions or require assistance. Support can be reached by phone, by email, or on the web as listed below.

Web

DDN Community Support Portal
Portal Assistance

<https://community.ddn.com/login>
webportal.support@ddn.com

Telephone

DDN Support Worldwide Directory

<http://www.ddn.com/support/contact-support>

Email

Support Email

support@ddn.com

Bulletins

Support Bulletins

<http://www.ddn.com/support/technical-support-bulletins>

End-of-Life Notices

<http://www.ddn.com/support/end-of-life-notices>

Bulletin Subscription Requests

support-tsb@ddn.com